

## **Foreign Medical Program (FMP) Options in Chiang Mai**

VFW Post 12074

As of 20 January 2022

To register in the FMP, complete a VA Form 10-7959f-1 (<https://www.va.gov/communitycare/programs/veterans/fmp/index.asp>) and email to [hac.fmp@va.gov](mailto:hac.fmp@va.gov). Once enrolled, FMP will send you a benefits authorization letter. To receive FMP benefits from any of these health care facilities, you must provide a copy of the benefits authorization letter and copies of your passport, military identification card (if you have one), and VA identification card (if you have one).

1. Chiang Mai RAM Hospital, 8 Bunrueang Rit Road, Tambon Su Thep, Mueang Chiang Mai District, Chiang Mai 50200 (telephone: 053-920-300). For registration, contact the International desk across from the main elevators.

a. Outpatient

(1) For bills under 10,000 THB, the individual must pay in cash and request reimbursement thru the FMP claims process.

(2) For bills that are 10,000 THB and over, Chiang Mai RAM will file the FMP claim, and FMP will reimburse them directly. Individuals do not need to make an advanced payment. Note that individuals are responsible for any portion of the bill that FMP does not pay. If there is a billing dispute, then the individual must file the appeal and reconsideration documentation; Chiang Mai RAM does not have the expertise or capacity to file appeals.

b. Inpatient: Individuals must coordinate payment plan with the FMP representative at the International desk. As FMP will not issue advanced approval for any procedure or surgery, Chiang Mai RAM may request a portion of the expected bill in advance. Chiang Mai RAM will file the FMP claim; after payment of the claim the individual must request reimbursement for any portion of the advanced payment with the finance department.

2. Bangkok Hospital Chiang Mai, 88/8-9 Moo 6 Superhighway Road, Nongpakhrang District, Amphor Mueang, Chiang Mai 50000 (telephone: 052-089-888, or #1719). For registration, contact Khun Chairat Noppakovat (telephone 052-089-759).

a. Outpatient

(1) For bills under 10,000 THB, the individual must pay in cash and request reimbursement thru the FMP claims process.

(2) For bills that are 10,000 THB and over, individuals must pay 20% of the bill in advance; Bangkok Hospital will then file FMP paperwork. FMP will

reimburse Bangkok Hospital for the full amount of the bill, and after payment of the claim individuals must request reimbursement of the advanced payment from the finance department. Individuals are responsible for any portion of the bill that FMP does not pay. If there is a billing dispute, then the individual must coordinate the appeal and reconsideration documentation with K. Chairat.

b. Inpatient: Individuals must pay 50% of the expected bill in advance. Bangkok Hospital will file the FMP claim; after payment of the claim the individual must request reimbursement for any portion of the advanced payment with the finance department.

3. Ingjai Mental Health Clinic, 68/5 Moo 1, Sompoch, Somphot Chiang Mai 700 Pi Road, Tambon Tazala, Mueang Chiang Mai District, Chiang Mai 50000 (telephone: 095-565-5268). Managing physician: Dr. Ngamwong Jarusuraisin, who is a board-certified family practitioner and psychiatrist. He is a VA Disability Examiner and a VA/Tricare health care provider; he has extensive experience working with the VA.

a. Outpatient: Ingjai Clinic will file the FMP claim, regardless of the billing amount, and FMP will reimburse Ingjai Clinic directly. Individuals do not need to make advanced payment, but individuals remain responsible for any portion of the bill that FMP does not pay. If there is a billing dispute, then the individual must coordinate the appeal and reconsideration documentation with K. Chairat.

b. Referral: If necessary, Ingjai Clinic will refer patients to another network specialist. Ingjai Clinic will still file the FMP claim, then reimburse the provider's costs directly to that specialist, so individuals do not need to make advanced payment.

c. Inpatient: For inpatient care, Ingjai Clinic will refer individuals to the appropriate facility. Individuals must coordinate a payment plan with that facility.